

# Hospitality – Hotel & Restaurant Operations (Co-op)



## Benefits of hiring a Niagara College Co-op student

NEW TALENT | STAFF COVERAGE | PEAK SEASON | SPECIAL PROJECTS

Program curriculum focuses on preparing students for work in the hospitality industry. Students are service-oriented and prepared to work in a wide-range of areas in the hotel and restaurant industry.

## Student Competencies:

- Deliver customer service and solutions that anticipate, meet and/or exceed individual expectations, as well as organizational expectations
- Use marketing, sales and revenue management strategies, relationship management skills and product knowledge to promote and sell hospitality services, products and guest experiences
- Apply business and revenue models, as well as basic accounting, budgeting, financial and administration skills to support the delivery of hospitality services
- Use leadership, teamwork, conflict and relationship management skills and tools to contribute to a positive work environment
- Use appropriate technologies to enhance the quality and delivery of hospitality services, products and guest experiences
- Support an industry and workplace service culture by adopting a positive attitude and professional decorum, accommodating diverse and special needs
- Perform effectively as an accommodation operations team member
- Perform effectively as a member of a food and beverage team

## Our students have enhanced organizations in these areas:

- Fine Dining Service
- Hotel, Restaurant, and Resort Management
- Hospitality Accounting
- Event Management
- Banquet and Catering Services
- Food and Beverage Management
- Reservations
- Group Sales
- Heart of House Operations

Academic & Co-op Work Schedule			
Year	Fall Term	Winter Term	Spring Term
1	Study	Study	Work
2	Study	Study	

Co-op work term requirement is 450 hours.

Post your employment opportunities at [mycareer.niagaracollege.ca](http://mycareer.niagaracollege.ca)

## Career Services

For information about hiring,  
please contact us at:  
**905-641-2252 ext. 4165**  
[nccareerservices@niagaracollege.ca](mailto:nccareerservices@niagaracollege.ca)

Ask us about the  
(up to)

**\$3,000**

**Co-op  
Education  
Tax Credit**